



LUCKNAM PARK DOG POLICY – “DOGGY DO’s & DON’T’s


Lucknam Park prides itself in extending the highest standards of hospitality and comfort to all guests, both two legged and four legged. The hotel is in a great location for exploring the surrounding area and as a destination in its own right.


Well behaved dogs are now welcome at Lucknam Park (hotel residents only) – but there are a few rules for the dogs (and their owners) to observe. Most importantly, we want the dogs and their owners to enjoy their time at Lucknam Park, but, we do kindly request that owners and their pets are considerate and respectful to other guests as not everyone likes dogs. The upkeep of the hotel and estate is also an important consideration.


Also, for Health and Safety reasons, we have to insist on a strict ***‘Dogs on Leads’*** rule. This is because there are a large number of horses which are either in paddocks or being ridden throughout the estate.


 **BOOKINGS** – must be made by telephone/email and the hotel will need to be informed in advance to enable a ‘Rovers Requirements Form’ to be completed. Dogs will only be accepted on a Pre-Booked basis. We regret that guests who arrive without advance notification of bringing a dog may not be accepted, due to a lack of availability of dog-friendly rooms.


 **AGE** – Dogs should be house trained and a minimum age of 1 year old (sadly no puppies allowed). Also, it may not be appropriate to bring elderly dogs or any dogs who have behavioural or incontinence issues.


 **BEDROOMS** – a number of Courtyard bedrooms have been designated as dog friendly and include a selection of room types from Garden Rooms to Cottage Suites.


 **HOW MANY** - We allow a maximum of 2 medium sized dogs per bedroom.


 **CHARGES** - There will be a charge of £25 per dog per night; *(this is to cover cost of deep cleaning and an Ozone Air Clean; use of bedding/bowls/towels; welcome pack)*

 **PUBLIC ROOMS** - Dogs are not allowed in Public Areas i.e. Reception/Front Hall (except for access on arrival and departure), Library, Restaurants (Park and Brasserie), and Spa. However, well behaved dogs may join their owners if dining outside on the Lawn Area to the side of the Drawing Room.


 **BEHAVIOUR** - Dogs are not permitted on beds or other furniture. We respectfully ask owners to control their dogs at all times. We cannot allow aggressive behaviour or excessive barking from dogs and would ask that owners are mindful of other guests, some of whom may be frightened of dogs.


 **BEDDING, BITS AND BOBS ...** - we have available most items that your dog might need. We suggest that guests bring the dog’s own bedding as this will provide them with familiar smells and comfort. However, we do have spare beds and a dog crate.

 **LEAVING DOGS ALONE...?** – Dogs should not be left alone in guest bedrooms for long periods and the owners must be in the hotel/on the estate. We recommend that dogs are left in the bathroom whilst guests are enjoying meals, spa treatments etc. We can provide ‘Child Gates’ for the doorway so that the dogs are not distressed at being restricted. Alternatively, we have a Doggy Crate so that dogs will be safe and secure. *(Dog Sitting is also available subject to availability. (Charges will apply and pre booking is strongly recommended).*


 **DOG FOOD** – we expect that many guests will bring their own food for their pets. However, for guests who have forgotten or don't want to travel with the food, we are delighted to supply a selection of premium quality wet and dry food from **Lily's Kitchen** as well as selection of home cooked items from the hotel kitchen. Ideally, Lily's Kitchen food will need to be pre-ordered, as the hotel only carries a limited stock. (*Charges apply*)


We are happy to store fresh meat or fish, doggy treats etc. in a hotel refrigerator or freezer – but items must be appropriately wrapped.

 **ESTATE** - there are large areas of estate land where guests are welcome to walk their dogs; however, the dogs must be kept on leads at all times - for Health & Safety reasons because of the horses. There are also two Public Footpaths that cross part of the estate also. (Extending leads available to borrow during your stay)

 **GARDENS** - dogs are not allowed in the 'formal, manicured garden areas' such as the Walled Gardens, Rose Garden, Herb Garden, Spa Garden and Front lawn.

 **'TOILET ETIQUETTE'** - Dog Cleanliness - ***PICK IT UP!*** We would ask that owners clear up after their dogs; 'poop bags' are provided and there are dedicated dog waste bins in the grounds.

 **MUDDY PAWS...** there is a dedicated area for dogs to be washed off and dried after walks. A ready supply of towels is available.

 **DAMAGE** – we understand that accidents can happen, but the hotel reserves the right to charge for damage (for repair or replacement as required). Deep Cleaning will also be charged as required.

Facilities & Services

 Welcome Pack


 Food, Bowls, Mats, Treats, Refrigeration (***Dog Food at extra charge***)


 Doggy Dinners - Mutts Menus and Rovers Room Service (***additional charge***)


 Bedding, Fleeces, Dog crate, Towels.


 Torches, Spare leads, specialist Pet First Aid kit, Dog waste bins

 Exterior facilities – dedicated 'Dog washing' area with hose, bucket.

 Dog in Room sign

 Dog Sitting – pre booking service (***additional charges apply***)

 Maps and walks on estate plus books of local walks

 Doggy Directory – an In-Room canine compendium provided with the Welcome Pack and includes useful information from vets to pet shops and local dog friendly attractions, eateries etc.